

## PERSONAL INFORMATION



## Marco Aurélio Gonçalves Pinto

-  N/A
-  N/A
-  marcoagpinto @ mail.telepac.pt
-  Skype marcoagpinto

Sex Male | Date of birth 27/01/1974 | Nationality Portuguese

## WORK EXPERIENCE

15/01/2001–Present

**Specialised Cashier (part-time)**

**Auchan Portugal Hipermercados, S.A. (JUMBO), Alfragide**

- Register products and assure their prices;
- Remove alarms from products;
- Control the payment methods;
- Manage the complaint;
- Practice an active listening;
- Publicize services, promotions and products.

Business or sector Retail

1997–Present

**Philanthropist/Open-Source Activist**

**National and international community**

- Develop free/open-source software;
- Test software, suggesting fixes and improvements;
- Translate software/manuals/sites;
- Linguistic projects: dictionaries and grammar checker.

Business or sector Computer Science

01/10/2013–30/11/2015

**Moodle platform Manager/Area Assistant of the Executive Education Management**

**Executive Education (Universities Europeia, IPAM & IADE), Lisbon**

- Insert (Moodle) courses, classes, teachers, students and pedagogic material;
- Give/revoke access (Moodle) to teachers and students and provide technical support;
- Notify the teachers about the beginning and end (evaluation period) of their classes;
- Manage the general database;
- Evaluate qualitatively the teachers based on the students' satisfaction surveys;
- Responsible for the newsletter;
- Revise/translate documentation, texts and the university site.

Business or sector Higher Education

22/09/1999–03/2000

**Computer programmer**

**EFACEC, Carnaxide**

- 6-month internship as a programmer regarding the platform Documentum
- Develop software using Visual Basic.

Business or sector Information Systems

EDUCATION AND TRAINING

2009–2012 **Master of Science in Information Warfare/Competitive Intelligence**

**Academia Militar, Lisbon (Portugal)**

Completed the course with honour, with a final grade of **18\*** values.  
Final average: **16/20**

\* Dissertation: **"Teoria Relativista do Ciberterrorismo"**  
**(Relativist Theory of Cyberterrorism)**

- Professor Fernando Carvalho Rodrigues (**Supervisor**)
- Professor João Fernandes Thomaz (**Cosupervisor**)
- Professor Pedro Melo (**Arguer**)
- Professor Ana Romão (**Jury President**)

2001–2002 **Master's Degree student in Management of Information Systems**  
**ISCTE-IUL, Lisbon (Portugal)**

1995–1999 **Degree (pre-Bologna) in Computer Science Management**  
**Universidade Moderna, Lisbon (Portugal)**

Final average: **14/20**

PERSONAL SKILLS

Mother tongue(s) Portuguese

Other language(s)

|         | UNDERSTANDING |         | SPEAKING           |                   | WRITING |
|---------|---------------|---------|--------------------|-------------------|---------|
|         | Listening     | Reading | Spoken interaction | Spoken production |         |
| English | C1            | C1      | C1                 | C1                | C1      |
| French  | A1            | A1      | A1                 | A1                | A1      |
| Spanish | A1            | A1      | A1                 | A1                | A1      |

Levels: A1 and A2: Basic user - B1 and B2: Independent user - C1 and C2: Proficient user  
[Common European Framework of Reference for Languages](#)

Digital competence

| SELF-ASSESSMENT        |                 |                  |                 |                 |
|------------------------|-----------------|------------------|-----------------|-----------------|
| Information processing | Communication   | Content creation | Safety          | Problem solving |
| Proficient user        | Proficient user | Proficient user  | Proficient user | Proficient user |

Digital competences - Self-assessment grid

- Good knowledge of several programming languages: Pascal, Clipper, Visual Basic 6, DarkBASIC Professional, AMOS PRO, BlitzMax, PureBasic, Python;
- Development of small applications to aid in the tasks at Executive Education:
  - **PDF > TXT** - Formatting correction;
  - **E-mail Extractor** - Extract e-mail addresses from messages body;
  - **Excel to Moodle** - Convert data in Excel to Moodle user accounts.
- Knowledge of databases: Clipper, Access;
- Good knowledge of: Microsoft Office (Word, Excel, PowerPoint), OpenOffice/LibreOffice (Writer, Calc, Impress), Outlook Express, Thunderbird, Internet Explorer, Firefox;
- Good knowledge of MS-DOS, Windows 95/98/ME/XP/7/8.x/10;
- Knowledge de Ubuntu 12-16;
- Good knowledge of AmigaOS 1.3/2.x/3.x;
- Good knowledge of cryptography: PGP 2.6.3i e Gpg4win 2.x/3.x;

- Good knowledge of translating using the Pootle software and the platform Transifex;
- Participated in the translation of texts/manuals: Pretty Good Privacy 2.6.3i, Gpg4win, OpenSlides, LanguageTool, DVD2one, parts of the site of Alex Chiu, etc.;
- Beta tester of AmigaOS 3.5 e 3.9 to the company HAAGE & PARTNER;
- Beta tester of Commodore OS Vision 1.0 to the company Commodore USA, LLC;
- Beta tester of Mozilla Thunderbird;
- Good knowledge of the marketing platforms MailChimp and E-goi;
- Responsible for the Portuguese rules of the grammar checker LanguageTool for OpenOffice, LibreOffice, Firefox and Chrome;
- Developer of the Hunspell tool Proofing Tool GUI to edit dictionaries, thesaurus, hyphenation and autocorrect. **"Forked"** the British dictionary on **25-AUG-2013** adding 26'000+ words to this date. This was made available to OpenOffice/LibreOffice, Firefox, Thunderbird and SeaMonkey. Improved the Portuguese autocorrect for OpenOffice/LibreOffice.

## ADDITIONAL INFORMATION

### Honours and awards

- In his cashier position he received many compliments from the customers regarding his service and congratulations from the headship for the low losses;
- On **7-NOV-2012**, in the Solemn Opening Ceremony of the academic year 2012/2013 of the Military Academy, he received the award **"Grupo Santander Totta Universidades"** regarding his scholar achievement.

### Technical Courses/Other (NON-JUMBO)

- Course **"Hardware Technician"** in the training centre NHK with the duration of 30 hours **(10-APR-2000)**;
- Advanced Seminar **"Effects-Based Operations"** in Academia Militar **(8-OCT-2008)**;
- Seminar **"Complexity and Agility in Command and Control"** in Academia Militar **(3-MAR-2009)**;
- Thematic Workshop **"Administração de Redes Network Access Control"** in Academia Militar **(21-APR-2009)**;
- Conference **"Global Economy: Information and Forecast"** in Academia Militar **(6-MAY-2009)**;
- Conference **"Information Systems and Organizational Agility"** in Academia Militar **(17-JUN-2009)**;
- Conference **"New perspectives for security policies"** in Academia Militar **(30-SEP-2009)**;
- Lecture CIIWA **"The economic war in global economy and the Portuguese case"** with Eng. Mira Amaral, in Academia Militar **(11-JAN-2011)**;
- 8<sup>th</sup> International Symposium **"Cyberspace and Leadership: Training for National Cybersecurity and Cyber Defence"**, in Academia Militar (Amadora) **(15-MAY-2014)**;
- Training **"Moodle Manager"**, in IADE - Creative University **(19-SEP-2014)**;
- Lecture CIIWA **"Competitive Intelligence, Economic and Knowledge Management - Contribution to a conceptual and doctrinal review"** with Dr. Jorge Silva Carvalho, in Academia Militar **(10-NOV-2014)**;
- Training **"E-goi - Training on the platform"**, in IPAM Lisboa **(9-DEC-2014)**.

### Technical Courses/Other (JUMBO)

- Training **"Produtividade e Eficiência"** **(21-MAY-2001)**;
- Training **"EURO"** (currency) **(8-OCT-2001)**;
- Training **"Valauchan"** **(19-APR-2002)**;
- Training **"Segurança, Prevenção e Higiene no Trabalho"** **(25-APR-2002)**;
- Training **"Economia de Empresa"** **(19-MAY-2002)**;
- Training **"Em nome do cliente"** **(21-OCT-2002)**;
- Training **"Quebra desconhecida"** **(13-JAN-2003)**;
- Training **"Momento da Verdade"** **(16-MAR-2003)**;
- Training **"Sensibilização Ambiental"** **(10-JUN-2005)**;
- Training **"Se os olhares matassem"** **(27-OCT-2005)**;
- Training **"Compromissos"** **(21-NOV-2005)**;
- Training **"Reclamações/Sugestões"** **(29-DEC-2005)**;
- Training **"PRIME"** **(2-APR-2007)**;
- Training **"Reciclagem"** **(16, 17 and 18-AUG-2007)**;

- Training "Caixa" (20-SEP-2007);
- Training "SDO" (11-MAR-2008);
- Training "Gestão Ambiental" (17-JUN-2008);
- Training "A Visão Auchan 2015" (7-AUG-2008);
- Training "Os novos cartões JUMBO" (21-JUN-2010);
- Training "Segurança nas caixas" (25-JUN-2011);
- Training "A responsabilidade social na Auchan" (12-NOV-2012);
- Training "Movimentação manual de cargas" (20-NOV-2012);
- Training "Formas de pagamento" (29-JAN-2013);
- Training "O desafio da produtividade em caixa" (29-MAY-2013);
- Training "Projecto Comercial" (16-NOV-2013);
- Training "Responsabilização de Mercados" (15-MAR-2014);
- Training "A Visão Auchan 2020" (27-SEP-2014);
- Training "Visão 2020 - Juntos chegamos mais além" (18-OCT-2015);
- Training "#1 Auchan Retail in Action/VALPORTUGAL" (12-MAR-2016);
- Training "Atendimento Prioritário" (19-NOV-2016).

#### A life dedicated to computers

In 1986, aged 12, he initiated his life in the world of computers with the acquisition of a computer TC 2048. He soon began coding in BASIC, later in Z80 Assembly, reading British speciality magazines and corresponding with many people.

In 1991, he moved to the Amiga platform where coded shareware and freeware. He even received a proposal from a Norwegian company to market one of his shareware programs that came out in the cover disk of a popular British magazine.

With the bankruptcy of Commodore in the 1990s, the Amiga computer was no longer manufactured and lost popularity. His activity as a coder almost ceased altogether.

In university, he entered the world of PCs and adapted himself very easily to the computer and software due to his computer background.

In July 2001 he returned to coding as a hobby to the PC using the DarkBASIC language, similar to the Amiga AMOS. He founded the international group "**Team SpecNG**" with the purpose of converting ZX Spectrum computer games to the PC.

In January 2012 he began to code in the language BlitzMax for Windows, Linux and Mac.

In March 2013 he moved to the language PureBasic for Windows, Linux and Mac.

#### Hobbies

Between 1990-1995 practised Goju-Ryu Karate in Clube Atlético de Queluz, with Sensei Álvaro Silva, having access to the martial discipline. Reached the graduation of 3<sup>rd</sup> kyu (brown belt).

Loves to "**play**" with computers and everything related to them. Spends hours on the Internet talking with his international friends, writing e-mails and working on Web pages.

Listen to music, write/translate/share texts and edit/convert video.

On DALnet, helped the newbies during several years in the use of IRC commands and answered questions on other subjects. It is also a translator of the help documents.

#### Personal skills and competences

- Organisational, communicative and interpersonal relationship skills;
- Easy acquiring new skills;
- High multifunctionality;
- Critic, creative and dynamic mind;
- Vision for detail;
- Sense of responsibility.

CV updated: **1 of January 2017**